

PURCHASING MINI CONNECTED UPGRADES

MINI Connected integrates your MINI's intelligent operating system and smartphone to keep you aware and in control of everything going on. You can access premium, advanced digital services and ever-evolving, exclusive content in a flexible and easy way, as all MINI Connected Upgrades are bookable through My MINI Garage, MINI App and the in-car MINI Connected Store.

WAYS TO MAKE A PURCHASE



MY MINI GARAGE

My MINI Garage includes the MINI Connected Store which offers you the ability to see all of the available features for your MINI. Simply access the "Vehicle Profile" to see the digital services available for your MINI.

MINI APP

The MINI App is a convenient way to see what services and feature enhancements may be available for your MINI vehicle. The "MINI Services & Store" tab within the app allows you to access the MINI Connected Store and available options.

MINI CONNECTED IN-VEHICLE STORE

The in-vehicle MINI Connected Store offers you seamless access to numerous apps perfectly integrated into your MINI. Conveniently download features and optional trials directly in your vehicle from the MINI Connected Store.





PURCHASING IN MY GARAGE AND IN-VEHICLE

To book a service, a valid payment option will need to be set up. To manage payment methods within your My MINI Garage profile, select "Manage My Payment Methods" and enter your payment method details.

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If you wish to proceed with your online payment to Stripe, Inc. please complete the fields below to complete your transaction.



PURCHASING IN MY MINI GARAGE

When your MINI ID is mapped to your vehicle, accessing the full suite of available features for your car is made simple with My MINI Garage (<u>MyGarage.MINIUSA.com</u>). Any available feature can be purchased and downloaded to your vehicle from your MINI App or My MINI Garage account.

PURCHASING PROCESS

*Steps shown for MINI Connected Services. The purchasing process is similar for all MINI Connected Upgrades.

- 1. Log into My MINI Garage using MINI ID. Then in the "Vehicle Profile" section select "Shop MINI Connected".
- Select the available desired feature and confirm purchase or subscription term from the drop-down box option. Select the "Add to cart" button.
- 3. If necessary, fill out **Contact Information and Payment Information** in the shopping cart. Confirm purchase by selecting **Continue**.
- 4. Press **Purchase Now** to complete the order. The feature will soon be available in the vehicle.

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MINI Connected Services 1 year	\$100.00
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	CVC		Purchase Now



PURCHASING IN OPERATING SYSTEM 9

When your MINI ID is mapped to your vehicle, accessing the full suite of available features for your car is made simple with the in-car MINI Connected Store. Available features can be downloaded directly from your vehicle and are available for use after a short download process. Additionally a valid payment method needs to be active on My MINI Garage. Refer to the frequently asked questions for more information.

PURCHASING PROCESS

*Steps shown for MINI Connected Plus. The purchasing process is similar for all MINI Connected Upgrades.

- Log in to the MINI vehicle using the MINI ID.
- Select "All Apps" > "MINI CONNECTED STORE".
- Select "All Categories" and confirm by selecting "MINI Connected Plus". Follow the prompts.
- Once at step 4, the purchase process will be based on if a saved payment method is stored within the in-vehicle store or not. Continue on the following page to see available purchase methods.



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PURCHASING IN OPERATING SYSTEM 9

Note: There are three ways to continue with the purchase. The recommended is "Method 1" from below. This allows for a more seamless purchasing process once the in-car enablement of the payment method is turned on. To do this, log into My MINI Garage and navigate to "Manage My Payments" within the "Vehicle Profile" page. Enter the payment method details and ensure the preferred credit card is set to "In-Car Enabled", which allows you to complete a purchase from in the vehicle.

The following ways are "Method 2" and "Method 3" which are available if a payment method is not already established in the vehicle.





Method 1: Preferred method The purchase is immediate after following the prompts of step 4. You will bypass completing the purchase on My MINI Garage since a payment method is already established.





Click on "Continue with the MINI App" and follow the prompts which will take you to My Garage to complete the purchase. This route is only available if a payment method isn't already established.



Method 3

Scan the QR code and follow the prompts which will take you to My Garage to complete the purchase. This route is only available if a payment method isn't already established.



FREQUENTLY ASKED QUESTIONS

1. Can I test the features before purchasing?

Depending on the product, an additional trial may be included at no cost to you starting from the vehicle retail date. It is also possible to sign up for a no cost trial. If a trial is available it will be indicated in the MINI Connected Store.

2. What are the costs associated with purchasing MINI Connected Upgrades?

The pricing for features can be found by visiting the MINI Connected Store either in the vehicle, via the MINI App, or within My MINI Garage (<u>MyGarage.MINIUSA.com</u>). Depending on the offer or subscription, it may be possible to purchase for various durations.

3. How do I enable my credit card for in-vehicle purchasing?

To enable in-vehicle purchases, a credit card needs to be linked to the same MINI ID used in the vehicle. To do this, log into My MINI Garage and navigate to "Manage My Payments" within the "Vehicle Profile" page. Ensure the preferred credit card is set to "In-Car Enabled", which allows you to complete a purchase from in the vehicle.

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