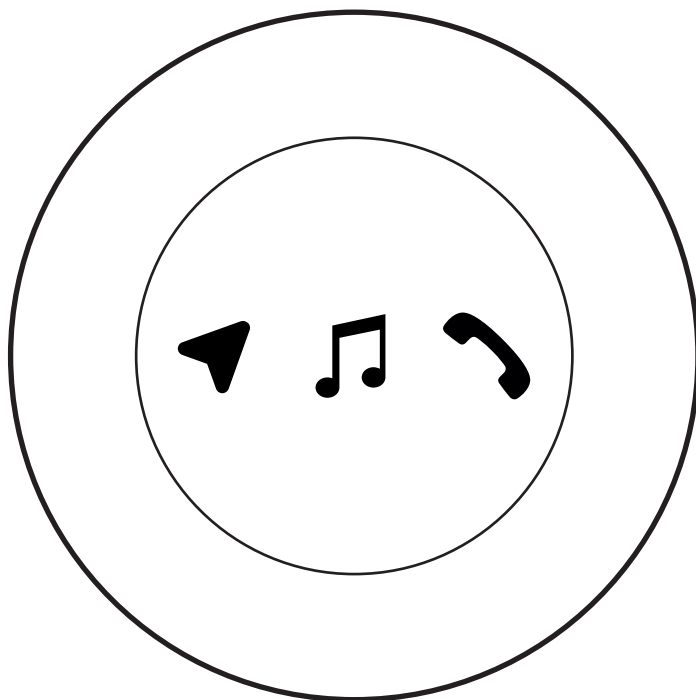


CONTENT

A-Z

**OWNER'S MANUAL.**  
NAVIGATION, ENTERTAINMENT,  
COMMUNICATION.







## **WELCOME TO MINI.**

### **OWNER'S MANUAL.**

Thank you for choosing a MINI.

The more familiar you are with the vehicle, the better control you will have on the road. We therefore strongly suggest the following:

Read this Owner's Manual before starting off in your new MINI. Also use the Integrated Owner's Manual in the vehicle. It contains important notes on vehicle operation that will help you make full use of the technical features available in your MINI. The manual also contains information designed to enhance operating reliability and traffic safety, and to contribute to maintaining the value of your MINI.

At the time of production at the plant, the printed Owner's Manual is the most current resource. The Integrated Owner's Manual for the vehicle will contain the latest information after the vehicle software is updated, e.g., after a MINI Remote Software Upgrade.

Get started now. We wish you driving fun and inspiration with your MINI.

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# MINI Navigation

## Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

## Navigation system

### Principle

The navigation system can determine the precise position of the vehicle with the aid of satellites, and guide you to every destination entered. Navigation data is sent and displayed in real time.

Available navigation system functions can be updated in the MINI Connected Store.

The navigation system is available depending on national-market version.

### Safety information

#### Warning

Operating the integrated information systems and communication devices while driving can distract from surrounding traffic. It is possible to lose control of the vehicle. There is a risk of accident, injury, and property damage. Only use the systems or devices when the traffic situation allows. As warranted, stop and use the

systems and devices while the vehicle is stationary.

#### Warning


There can be deviations between the current traffic situation and details of the navigation instructions, for instance changed road layout or road construction. There is a risk of accident, injury, and property damage. The respectively valid traffic rules take precedence.

### Functional requirement

The full range of functions may only be available when the corresponding service is purchased.

### Call up the navigation system


You can bring up the navigation system as follows:

-  Select the navigation icon on the menu bar.
- Go through the menu as follows: Apps menu / "All" / "Navigation".

### Accessing options

To access more options, press and hold the desired destination. Destinations can be edited or deleted, for example.

### Accessing settings

 You can access the settings using the settings icon. You can configure the settings for the map or route, for example.

## System limits

The navigation system may be restricted or not available if the Internet connection is weak or interrupted.

## Services

---

### Principle

The vehicle offers various services that must send data to MINI or a service provider in order to be used. The services expand the range of functions and improve navigation. These services become fully available after agreeing to the Privacy Policy.

You can disable data transfer for some services. If you have disabled data transfer, the corresponding service cannot be used.

### Activating/deactivating services

1. To enable/disable services, go through the menu as follows: Apps menu / "All" / "Data privacy".
2. Select the desired setting.

## Learning map

---

### Principle

The learning map optimizes the data on the digital map. The improvements are automatically updated via updates. In order to improve the digital map, certain data such as speed or location is stored anonymously in the vehicle and sent to the manufacturer.

## Activating/deactivating learning map

1. To activate/deactivate the learning map, go through the menu as follows: Apps menu / "All" / "Data privacy".
2. Select the desired setting.

## Driver assistance map

---

### Principle

To improve some driver assistance functions, map information such as speed limits is transferred to the vehicle.

### Show version

To display the version of the driver assistance map, go through the menu as follows: Apps menu / "All" / "System settings" / "Driver assistance map version".

# Destination input

## Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

## Destination input by voice

### Principle

The MINI Intelligent Personal Assistant helps when entering destinations with natural spoken commands.

When entering destinations via voice control, note the following:

- You can say the desired destination with one command.
- To enter destinations near the current location, simply specify the street. The system will apply the current town/city automatically.
- You can search for points of interest using natural language, for example, by asking about nearby restaurants.
- The options available for entering data depend on the navigation data and the country and language settings.

Depending on national-market version, it may only be possible to input destinations via voice control while driving.

Additional information:

MINI Intelligent Personal Assistant, see Owner's Manual for vehicle.

### Start guidance via voice



1. To enter a destination by voice, briefly press the voice control button on the steering wheel.
2. Say your desired destination.

Guidance opens. If necessary, a confirmation is required.

### Possible commands

- ›Drive me to 300 Chestnut Ridge Road, Woodcliff Lake in New Jersey.<
- ›Drive me to the nearest parking lot.<
- ›Take me home.<

## Quick search

### Principle

In the quick search, destinations can be searched for by entering a string of letters or numbers.

Depending on national-market version, searches can be performed at the destination, at the current location, or along the route.

The following information can be used for destination input:

- Points of interest.
- Addresses.

### Starting guidance via quick search

You can search for town and street at the same time. To do this, enter a text string for



the town/city, then a blank space and a text string for the street name.

Guidance can be started via the quick search.

1. Go to the Navigation menu.
2. Select the search field.
3. Enter your desired destination.
4. Start destination guidance.

More information may be displayed.

When route guidance is on, quick search can be opened using the arrow symbol.

## My destinations

---

### Principle

Depending on vehicle equipment and national-market version, the following personal destinations are displayed:

- Recent destinations.
- Favorites.
- Home and business address.
- Received destinations.

### Open My Destinations

1. Go to the Navigation menu.
2. If necessary, select the arrow icon.
3. If necessary, "My destinations"
4. Select the desired category, e.g., Favorites.

## Recent destinations

---

The previous destinations driven to are stored automatically. To view recent destinations, proceed as follows:

1. Go to the Navigation menu.
2. If necessary, select the arrow icon.
3. If necessary, "My destinations"
4. "Recent destinations"
5. Select the desired destination.

## Favorites

---

Addresses and points of interest can be saved as favorites. Long-press the desired destination to set it as a favorite. To view or edit favorites, proceed as follows:

1. Go to the Navigation menu.
2. If necessary, select the arrow icon.
3. If necessary, "My destinations"
4. "Favorites"
5.
  - To start route guidance, select the desired favorite.
  - To edit a favorite, press and hold the desired favorite.
6. Configure desired settings as necessary.

## Home and business address

---

You can also create home and business addresses so that you can quickly input them as a destination. Home and business addresses are set under Favorites. Once a home or business address has been created, the address is displayed in your favorites and can be used for destination guidance.

Depending on national-market version, your home and business addresses are also synchronized via the MINI app.

## Received destinations

Depending on national-market version, destinations can be sent from the MINI app, for example.

Received destinations are displayed automatically on the Interaction Unit and can be applied to route guidance or rejected.

## Entering destinations on the map

Destinations, e.g., specific locations or points of interest, can be selected on the map and applied to route guidance.

1. Go to the Navigation menu.
2. Press and hold the desired destination on the map.
3. "Start guidance"


## Intermediate destinations

### Principle

Intermediate destinations can be incorporated in guidance after it is started.

### Adjusting the intermediate destinations

You can delete intermediate destinations or change their order.

1. Go to the Navigation menu.
2.  Tap the route overview icon.

3. "Edit intermediate dest."
4. "Apply changes"

## Points of interest

### Principle

Points of interest are specific locations that could be helpful while driving. Points of interest, e.g., filling stations, charging stations, restaurants, or hotels, can be applied as destinations. Even when the navigation data is current, information regarding particular points of interest may have changed, e.g., certain filling stations or charging stations may not be operating.

### Online destinations/Information

Depending on national-market version, the results of a point of interest search are displayed with real-time data, e.g., fuel prices or the availability of charging stations or parking garages.



# Route

## Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

## Destination guidance

### Principle

Guidance can be started once the desired destination has been entered. You can access or cancel the active destination guidance.


### Starting destination guidance

Route guidance can be started.


1. Go to the Navigation menu.
2. Select the method for destination input.
3. Select the destination.
4. If necessary, start destination guidance.

### Go to active destination guidance

To turn on route guidance, proceed as follows:

1. Go to the Navigation menu.
2.  Tap the route overview icon.

## Ending destination guidance

1. Go to the Navigation menu.
2.  Select the icon to stop guidance.


## Voice guidance

### Principle

If destination guidance is active, voice guidance may be given for the respective maneuvers. Turn the volume control button during voice guidance until the desired volume is set.

### Activating/deactivating voice guidance

Voice guidance can be enabled or disabled.

1. Go to the Navigation menu.
2.  Select the settings icon.
3. "Voice guidance"
4. Select the desired setting.


## Demo mode

### Principle

If your vehicle is stopped and route guidance is on, you can simulate the drive for a route.

### Activating/deactivating demo mode

Demo mode can be activated or deactivated.

1. Go to the Navigation menu.
2.  Select the settings icon.
3. "Demo mode"

## Route information

### Principle

When route guidance is on, information about the current route can be displayed. Settings for the route can also be configured.

### Route preview with route guidance instructions

#### Principle

Depending on the equipment, different views are available to display the route details during destination guidance:

- Route preview as widget on main menu of the Interaction Unit.
- The map view.
- Depending on how the vehicle is equipped: route preview in the Head-up display.

Depending on national-market version and view, the route preview displays the following information, for example:





- Guidance information, for instance, turn-off instructions or driving lane information.
- Notices e.g., if there are hazards along the route.
- Display with different information. Displayed are, for instance, the name of the upcoming road, a tunnel or icons.
- Traffic events, for instance, traffic jams, accidents or construction sites.
- Additional information, for instance, tunnels or rest areas.
- Distance to the next maneuver.

In the case of multi-lane roads, lane information may indicate the recommended lanes.

Depending on the equipment and national-market version, the current vehicle position is displayed in the driving lane information.

### Display

In route preview, information about the route is displayed by icons:

Icon	Function
	Turn information.
	Roundabout.
	Length or duration of an event.
	Tunnel.

## Route overview

### Principle

Depending on vehicle equipment, the route overview can be used when route guidance is on in order to display the entire route.

A reduced route overview with intermediate stops and important traffic bulletins is displayed on the right side of the map.

The route overview icon can be used to bring up additional information on the route or to edit the route.

Depending on the equipment, different views are available to display the route details during destination guidance:

### Editing a route

To edit the route, proceed as follows:


1. Go to the Navigation menu.
2. Tap the route overview icon.
3. Select the desired setting.



## Route preference

The route calculated can be influenced by selecting certain criteria. The recommended route may differ from the route you would take based on personal experience.

To adjust route preferences, proceed as follows:

1. Go to the Navigation menu.
2.  Select the settings icon.
3. "Route preferences"
4. Select the desired setting.

## Alternative routes

When destination guidance is activated, possible alternative routes will be suggested.

When alternative routes or detours are available, they are displayed automatically and can be applied to guidance.

Depending on national-market version, the following information is displayed, for example:

- Arrival time and, if applicable, information about the current traffic situation.
- Route length.

## Learning navigation

### Principle

The navigation system learns when certain locations are typically visited. It will therefore suggest the most likely destinations for regular trips and show the expected driving time.

## Activating/deactivating learning navigation

Learning navigation can be activated and deactivated.

1. To activate/deactivate the learning map, go through the menu as follows: Apps menu / "All" / "Data privacy".
2. Select the desired setting.

## Route suggestions

### Principle

If necessary, suggestions for the current route will be displayed automatically.

The following suggestions, for example, are displayed:

- Possible places to stop, e.g., refueling or charging recommendations.
- Parking suggestions.

### Plan possible stops along the route

For the active destination guidance, a points of interest search can be used to plan possible stops along the route, e.g. to refuel, charge or to take a break.

With a low remaining range, a notification is automatically displayed with a refueling or charging suggestion. The refueling or charging recommendation shows a list of filling stations or charging stations, which can be applied as intermediate destinations.

### Parking suggestions

Depending on vehicle equipment, the city parking suggestions make it easier to find parking.

When parking information is available for the surrounding area of the destination, a message with parking suggestions is

displayed just before the destination is reached.

## Parking garage map

The parking garage map simplifies the orientation in parking garages. A map with information is displayed for each parking garage level, e.g., special parking spaces, exits or elevators.

If a map is available for a parking garage, the parking garage map is automatically opened when entering the parking garage.

While driving through the parking garage, the respective current parking garage level will be displayed. Alternatively, levels can be changed manually. Tap the desired point on the map and select settings.

## Augmented View

### Principle

Depending on the equipment, Augmented View provides support for upcoming maneuvers and parking at the destination.

If guidance is enabled, Augmented View is automatically displayed on the Interaction Unit when there is an upcoming driving maneuver.

Augmented View consists of a camera image of the actual vehicle's surroundings, displaying relevant information for the maneuver such as turn information.

Shortly before the destination is reached, information will be displayed that can be helpful for parking, e.g., parking suggestions.

Depending on vehicle equipment, the Interaction Unit's Augmented View visualizes driver assistance systems against the vehicle's actual surroundings.

Additional information:

Assisted View, see Owner's Manual for the vehicle.

## Safety information

### Warning

The system cannot serve as a substitute for the driver's personal judgment in assessing the traffic situation. Based on the limits of the system, it cannot independently react to all traffic situations. There is a risk of accident, injury, and property damage. Adjust driving style to traffic conditions. Watch the surrounding traffic situation closely, be ready to take over steering and braking at any time, and actively intervene where appropriate.

## Sensors


Depending on the equipment version, the system is controlled by the following sensors:

- Camera behind the windshield.
- Front radar sensor.
- Radar sensors, side, front.
- Radar sensors, side, rear.

Additional information:

Sensors of the vehicle, see Owner's Manual for the vehicle.








## Activating/deactivating Augmented View

1. Go to the Navigation menu.
2.  Select the settings icon.
3. "Augmented View"

## Display

Various information is displayed on the camera image of Augmented View, depending on the national-market version:



Icon	Function	Icon	Function
	<p>Driving direction arrow.</p> <p>When destination guidance is active, the arrow indicates the direction in which the driver must drive.</p>		<p>Destination flag.</p> <p>When the destination is reached, a destination flag and a finish line and additional information will be displayed.</p>
	<p>Turn information.</p> <p>For an upcoming turn maneuver, the type of maneuver is displayed in form of an arrow.</p>		<p>Short distance.</p> <p>If the distance to the preceding vehicle is too short, the Interaction Unit will display the icon for deactivated speed control systems, depending on vehicle equipment.</p>
	<p>Direction arrows.</p> <p>Direction arrows are displayed to assist with making turns. The direction arrows are displayed in the camera image and provide guidance for the maneuver.</p>		<p>Grey lines indicate the recommended minimum distance to the preceding vehicle.</p>
	<p>Parking possibilities.</p> <p>If available, parking possibilities are displayed before the destination is reached.</p> <p>Depending on the equipment, colored lines indicate areas with parking possibilities along the street.</p>		<p>If a point of interest was entered as a destination, details about the point of interest will be displayed, e.g., ratings.</p>
	<p>Distance to destination.</p> <p>When parking possibilities are displayed, the walking distance is also displayed shortly before reaching the destination.</p>		

## Advanced Real Time Traffic Information

### Principle

The Advanced Real Time Traffic Information localizes traffic obstructions. Traffic conditions on roads other than the highways, for instance secondary roads and urban streets are also recorded and displayed for a wide area.

### General information

Depending on vehicle equipment and availability, Advanced Real Time Traffic Information is provided in some countries through additional services that can be purchased.

In addition to the current real-time traffic situation, forecasts of the traffic situation and historical traffic data are also taken into account depending on the situation.

Detour recommendations can be calculated based on information from the Advanced Real Time Traffic Information. The risk of becoming caught in a further traffic obstruction on detour routes is reduced. If applicable, several detour recommendations or additional information may be offered.

In the event of special dangers, for instance objects on the road, a message is displayed. Some hazard messages are also displayed on the Interaction Unit as a Check Control message.

Certain MINI models equipped with navigation have the capability to display traffic information. If your system has this capability, the following additional terms and conditions apply:

An End-User shall no longer have the right to use the traffic information in the event that the End-User is in material breach of the terms and conditions contained herein.

MINI or its third party providers hold the rights to the traffic data. You may not modify, copy, scan or use any other method to reproduce, duplicate, republish, transmit or distribute in any way any portion of traffic data.

The traffic data is for informational purpose only. Users assume all risk of use. MINI NA and its service providers make no representations about content, traffic and road conditions, route usability, or speed.


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### Activate/deactivate traffic bulletins

Traffic bulletins can be enabled or disabled.

1. Go to the Navigation menu.
2.  Select the settings icon.
3. "Traffic"





## Displaying traffic bulletins

Traffic bulletins can be displayed.

1. Go to the Navigation menu.
2. Tap route preview.
3. Select the desired traffic information.

## Displaying traffic bulletins in map view

In map view, traffic events can be displayed as icons and the traffic flow can be displayed as colored lines along the individual roads.

The colors of the lines of the traffic flow identify the traffic density.

- Black lines indicate that traffic is stopped.
- Red lines indicate traffic jams.
- Orange lines indicate slow-moving traffic.
- Yellow lines indicate heavy traffic.



# Entertainment system

## Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.


Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.


## Operating elements

The entertainment system can be operated using the volume button on the switch cluster and using the Interaction Unit.

On the switch cluster:

Operating element	Function
	Turn volume button: Adjust volume.
	Push volume button once to left/right: Change station/track.
	Push volume button to left/right and hold: Fast forward/rewind track.

On the Interaction Unit:

Button	Function
	Go to Media menu. In the Media menu: Change the entertainment source.

## Sound output

### Safety information

#### Warning

A high sound output volume can damage your hearing. There is a risk of injury. Do not adjust the volume too high.

### Volume and sound output

The volume and sound output of the entertainment system can be adjusted using the volume button on the switch cluster.



- Turn the volume button on the switch cluster to adjust the volume.
- Press the volume button on the switch cluster to turn off sound output. Pressing the button again restores the previous volume setting.

Audio recording playback is stopped during muting.

## Entertainment sources

### Principle

Different entertainment sources are available depending on vehicle equipment and national-market version.

- Radio, refer to page 22.
- Bluetooth audio, refer to page 26.
- Apple CarPlay, refer to page 50.




- Android Auto, refer to page 52.
- Third-party apps, e.g., for streaming music or video, refer to page 49.

Additional information:

Applications/apps, refer to page 49

## Selecting the entertainment source

The Interaction Unit can be used to select an entertainment source.

1.  Go to the Media menu.
2. If you switched from another menu, call up the Media menu again.  
A list of all currently available entertainment sources is displayed.
3. Select the desired entertainment source.



# Sound settings

## Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

## Adjusting the treble, bass, balance, fader

1. Go to the Media menu.



2. Select the settings icon.



3. "Sound"

4. Select the desired setting.

## HiFi speaker system Harman Kardon

When surround sound is enabled, this extends the sound of the audio system.

1. Go to the Media menu.



2. Select the settings icon.



3. "Sound"

4. "Enhanced sound"
5. Select the desired setting.

## Volume settings

An automatic increase of the volume can be set for certain signal tones and voice output to compensate for the increasing driving noises at higher speeds.

1. Go to the Media menu.



2. Select the settings icon.



3. "Sound"

4. "Volume settings"

5. Select the desired setting.

## Reset the sound settings

Reset all sound settings to the factory settings:

1. Go to the Media menu.



2. Select the settings icon.



3. "Sound"

4. "Sound settings"

5. "Reset settings"



## Dolby

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# Radio

## Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.




Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

## Available stations

### Principle

All stations that are received are displayed. These can be AM, FM, or HD stations.

Icon	Meaning
	AM station.
	FM station.
	HD stations.

### Selecting stations from the sender list

A station can be selected from the sender list.



1. To select a station from the station list, go through the menu as follows: Media menu / "Radio".

The last station listened to will be selected and the sender list displayed.

2. Select the desired station.

To display more information about a station, select the station in the station list.

An icon for the played station indicates if the station has already been added to favorites.

Icon	Meaning
	The station is not saved to favorites.
	The station is saved to favorites.


### Selecting a station manually

A station can be selected manually via the frequency.

1. To manually select a station by frequency, go through the menu as follows: Media menu / "Radio".

The last station listened to will be selected and the sender list displayed.

2. To display more information about a station, select the station in the station list.

3.  Tap the manual frequency icon.
4. Set the desired frequency.

## Favorites

### Principle


You can save up to 50 stations as favorites, allowing you to quickly switch to stations you frequently listen to.

### Selecting stations from favorites


1. To select a station from favorites, go through the menu as follows: Media menu / "Radio" / "Favorites".
2. Select the desired station.



## Adding stations played to favorites

1. To add a station to favorites, go through the menu as follows: Media menu / "Radio".
2. Select the desired station.
3. Select the desired station from the station list.
4.  "Add to favorites".

## Removing stations from favorites

1. To remove a station from favorites, go through the menu as follows: Media menu / "Radio" / "Favorites".
2. Select the desired station.
3.  "Remove from favorites".

## HD Radio™ reception

### Principle

HD Radio is a digital radio system that enables radio stations to transmit their broadcasts in a quality that is better than via analog signals.

### General information

Depending on vehicle equipment, only analogue transmitters can be received.

When setting a station with a digital signal, it may take a few seconds before the station plays in digital quality.

In areas in which the station is not continuously received in digital mode, the playback switches between analog and digital reception. In this case, turn off digital radio reception.

The displayed names of these HD stations end with ...HD or...HD1.

In areas in which the station is not continuously received in digital mode, there may be interruptions of the audible signal lasting several seconds. The duration of the interruption depends on the reception.


The displayed names of these HD radio multicast stations end with ...HD2, ...HD3, ...

## Turning digital radio reception on/off

1. Go to Media menu.
2. "Radio"
3. Press and hold the desired entry.
4. "HD Radio"

 icon is displayed with the station name when the sound signal is digital.

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
## Radio information

### Principle

Radio information includes, for example, traffic or weather bulletins.

The contents of radio information depend on the country.

## Activating/deactivating radio information

1. To activate/deactivate radio information, go through the menu as follows: Media menu / "Radio".
2.  Select the settings icon.

3. " settings".
4. "Radio info".
5. Select the desired setting.

### Adjusting the volume

The volume of the radio information is adjusted to the entertainment volume at the beginning of each trip.

The volume can be adjusted during the announcement by turning the volume button.

The volume can only be reduced to a level at which the announcement is still audible.

## Satellite radio SiriusXM 360L

### Principle

SiriusXM 360L satellite radio is available depending on vehicle model and equipment.

The provider can bundle stations in packages.

### Functional requirements

- The reception must be present. It is usually at its best when you have an unobstructed view of the sky.
- The desired channel is subscribed.

### Favorites

#### Principle

Stations can be stored as favorites.

Favorites are transferred from the Sirius account. Changes to the favorites are stored in the Sirius account

The menu on the right indicates if the channel was already stored as a favorite.

Icon	Meaning
☆	Channel is not saved to favorites.
★	Channel is saved to favorites.

### Adding stations played to favorites

1. Go to the Media menu.
2. Select SiriusXM.
3. Select the desired station.
4. Select the desired station from the station list.



5. "Add to favorites".

### Removing stations from favorites

1. Go to the Media menu.
2. Select SiriusXM.
3. "Favorites"
4. Select the desired station.
5. Select the desired station from the station list.



6. "Remove from favorites".

### Notifications

#### Principle

Notifications can be selected for artists, titles, leagues and teams. A notification is briefly displayed on the Interaction Unit when the desired content is played on a subscribed station.

#### Automatic update

About twice a year, Sirius XM performs an update of the channel names and positions. The update takes place automatically and may take several minutes.





## System limits

- Reception is not available in some situations such as under certain environmental influences or topographical conditions. The satellite radio has no influence on this.
- Graphical contents may not be received under certain circumstances.
- The signal may not be available in tunnels or underground garages next to tall buildings or near trees, mountains or other powerful sources of radio interference.



# Audio

## Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:



For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

## Audio sources

Audio files are played back via the vehicle's sound system via mobile audio sources.

You can play music tracks, audiobooks, and podcasts, for example.

Depending on the vehicle equipment, USB audio or Bluetooth audio can be used.

Icon	Meaning
	USB audio.
	Bluetooth audio.

## Bluetooth audio

### Principle

With Bluetooth audio, audio files from mobile devices can be played on the vehicle's sound system, e.g., when using a streaming service on a mobile phone.

Data is transferred via Bluetooth.

Bluetooth® is an industry standard for the data transfer between devices over short distances by radio.

## General information

- The volume of the sound output may depend on the device. In this case, change the volume setting on the device.
- Depending on the supported Bluetooth version, the extent of usable functions may be restricted. If necessary, the missing functions can be accessed directly on the device itself.

## Functional requirements

The following functional requirements apply when using Bluetooth audio:

- The device is connected to the vehicle via Bluetooth®.
- Bluetooth audio playback was activated.

Additional information:

Bluetooth connection, refer to page [31](#).

## Activating Bluetooth audio playback

Bluetooth audio playback can be activated when the mobile device is logged in.

You can activate and deactivate Bluetooth audio playback at any time in the device list.

Additional information:

Device list, refer to page [35](#).

## Selecting the Bluetooth device

1. Go through the menu as follows: Media menu / "Audio source".
2. Select the desired Bluetooth device in the list.

Additional information:

Playback, refer to page [27](#).



## Playback

### Principle

Depending on the data source, audio files can be played by scrolling through the categories or folders. The Interaction Unit displays a browsing area to do so. The display may vary when audio is played via Bluetooth using a smartphone app.

On the Interaction Unit, the current track is displayed in the browsing area.

Tapping on the current track switches the display to the player view. Any additional information that may be available will be shown. Additional functions, e.g., shuffle, are available depending on the device.

### Selecting a track from the playlist

To start playback, select the desired track in the playlist.

Starting with the selected title, all titles of the playlist are played.

### Fast forward and rewind

You can fast forward and rewind when playing media via a USB stick.



On the switch cluster, press the audio controller to the left or right and hold.

### Selecting a track via search options

#### Principle

Various search options can be used to select tracks depending on the selected audio source.

### Searching via USB audio

#### Free text search

Free text search can be used with USB sticks.

1. Go to the Media menu.
2. "USB"



3. "Search"

4. Enter text.

All entries are displayed for which there is information with the character string entered. Entering more characters will continue to limit the search results.

5. Select an album as necessary.
6. Select the track where you want to start playback.

#### Searching by category

You can search by category when using a USB stick.

1. Go through the menu as follows: Apps menu / "USB" / "Categories".
2. Select the desired category.
3. Select the track where you want to start playback.

#### Searching by folder structure

You can search by folder structure when using a USB stick.

The names of folders and titles correspond to folder and file names. The folder and file names can deviate from the names in the title information.

1. Go through the menu as follows: Apps menu / "USB" / "Folders".
2. Go to the corresponding subfolder as necessary.
3. Select the track where you want to start playback.



## Searching for Bluetooth audio

The Bluetooth audio search depends on the smartphone used and the type of playback.

Once a Bluetooth data source is selected in the Media menu, the mobile device's data structure is displayed, allowing desired content to be searched for.



# Connections

## Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.






Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

## Functions and connection modes

### Principle

Various connection modes are available for using mobile devices in the vehicle. The connection mode to select depends on the mobile device and desired function.

Function	Connection mode	Icon
Making calls via the hands-free system.	Bluetooth.	
Operate telephone functions via the Interaction Unit.	Bluetooth connection, refer to page 31.	
Calling via Bluetooth, refer to page 36.		
Playing music from a mobile device.	Bluetooth audio.	 
Audio, refer to page 26.	Bluetooth connection, refer to page 31.	
Calling without a mobile phone.	Personal eSIM.	
Calling with the Personal eSIM, refer to page 42.	Personal eSIM, refer to page 33.	

## Safety information

### Warning

Operating the integrated information systems and communication devices while driving can distract from surrounding traffic. It is possible to lose control of the vehicle. There is a risk of accident, injury, and property damage. Only use the systems or devices when the traffic situation allows. As warranted, stop and use the systems and devices while the vehicle is stationary.

### Overview

The following overview shows possible functions and suitable connection modes for them. The range of functions depends on the vehicle equipment and the mobile device.



Function	Connection mode	Icon
Data exchange between mobile device and vehicle.	Wi-Fi. Vehicle Wi-Fi, refer to page 33.	
Use Internet access via the personal hotspot.	Wi-Fi via personal hotspot. Personal hotspot, refer to page 34.	
Operate Apple CarPlay via the Interaction Unit and voice control. Apple CarPlay, refer to page 50.	Bluetooth and Wi-Fi. Bluetooth connection, refer to page 31. Vehicle Wi-Fi, refer to page 33.	
Operate Android Auto using the Interaction Unit and by voice command. Android Auto, refer to page 52.	Bluetooth and Wi-Fi. Bluetooth connection, refer to page 31. Vehicle Wi-Fi, refer to page 33.	
Charge USB device.	USB.	

## Compatible devices

For information on compatible mobile devices, proceed as follows:

- Via Hotline/Customer Support
- At an authorized service center or another qualified service center or repair shop.

Malfunctions may occur with devices not listed or deviating software versions.

## Bluetooth connection

### Principle

Bluetooth® is an industry standard for the data transfer between devices over short distances by radio. The device can be used as a phone or to play music. To use a Bluetooth connection, the mobile device must first be paired with the vehicle. Mobile devices are automatically detected in the vehicle interior. If the device is already reg-

istered in the vehicle, the connection is established automatically.

### General information

A maximum of three mobile devices can be simultaneously connected to the vehicle via Bluetooth. Two devices can be used as telephones and one device for music playback. If you want to connect another device, you must first disconnect an already connected device.


### Functional requirements

The following functional requirements apply for Bluetooth connection:

- Standby state is switched on.
- Device is compatible and has a Bluetooth interface.
- Bluetooth is switched on in the vehicle and on the device.
- It may be necessary to apply default Bluetooth settings. e.g., visibility, to the

device, refer to the device operating instructions.

## Activate Bluetooth

1. To enable Bluetooth, go through the menu as follows: Apps menu / "All" / "Mobile devices".
2.  Select the settings icon.
3. Enable the Bluetooth entry.
4. Configure additional settings as necessary.

## Registering a mobile device

To use a Bluetooth connection, the mobile device must first be paired with the vehicle.

Google Fast Pair can be used on Android devices that have the necessary software version. To do so, follow the instructions on the Interaction Unit and on the smartphone display.

1. Go through the menu as follows: Apps menu / "All" / "Mobile devices" / "Connect new device".  
Devices detected by the vehicle are shown on the Interaction Unit.  
If necessary, select Google Fast Pair on the smartphone display and follow the instructions on the device. Steps 2 and 3 can then be skipped.
2. Select the desired device.
3. Compare the control number shown on the Interaction Unit with the control number on the device's display and make sure that they match.
4. Depending on the device, select the connection mode as necessary:

- "Continue with MINI Interaction Unit"
- "Use Apple CarPlay"
- "Start Android Auto"

5. If necessary, select the function for which the mobile device is to be used:
  - As a phone.
  - For Bluetooth audio.

The mobile device is displayed in the device list.

Additional information:

Device list, refer to page 35.

## Connecting mobile devices

Mobile devices are automatically detected in the vehicle interior. If the device is already registered in the vehicle, the connection is established automatically.

## Frequently Asked Questions

All prerequisites are met and all required steps were completed in the specified order. Despite that, the mobile device does not function as expected.

In this case, the following explanations can help:

Why could the device not be registered?

- Too many other Bluetooth devices are connected to the mobile device.  
Delete the Bluetooth connection from the device list on this device, then start a new device search.
- Too many Bluetooth devices are paired with the vehicle for the same function.  
On the Interaction Unit, configure the functions in the device list.
- The device is in power saving mode or has low battery.  
Charge the device and disable power saving mode as necessary.





Why is it no longer possible to operate the mobile device?

- The applications on the device do not function any more.  
Turn the device off and on again.
- The ambient temperature is too high or too low to operate the device.  
Do not expose the device to extreme ambient conditions.

If all points listed have been checked and the required function is still not available: contact the hotline, an authorized service center or another qualified service center or repair shop.

## Vehicle Wi-Fi

### Principle

The vehicle Wi-Fi can be used to send data between mobile devices and the vehicle.

### General information

A maximum of ten mobile devices can be logged onto the Wi-Fi at the same time. If you want to register another device, you must first delete one of the devices already registered.

### Functional requirements

The following functional requirements apply for the vehicle Wi-Fi:

- Standby state is switched on.
- The device is compatible and the Wi-Fi interface is activated.

### Activate vehicle Wi-Fi

1. To activate the vehicle Wi-Fi, go through the menu as follows: Apps menu / "All" / "Wi-Fi".
2. Select the desired Wi-Fi setting.

## Registering a mobile device

1. To log in a mobile device, go through the menu as follows: Apps menu / "All" / "Wi-Fi".
2. Log on with the desired mobile device:
  - Scan the QR code displayed on the Interaction Unit.
  - Enter the displayed access data on the mobile end device.

The number of connected mobile devices is displayed.

## Connecting mobile devices

Mobile devices are automatically detected in the vehicle interior. If the device is already registered in the vehicle, the connection is established automatically.

## Personal eSIM

### Principle

Personal eSIM is a digital SIM card that is permanently installed in the vehicle.

The Personal eSIM enables making phone calls or the use of mobile data regardless of whether there is a mobile phone in the vehicle.

### General information

Using the vehicle's cell phone antenna improves the call quality and mobile data reception.

Additional information:

- Calling with the Personal eSIM, refer to page 42.
- Personal hotspot, refer to page 34.

### Functional requirements

To use Personal eSIM, the following functional requirements must be met:

- Standby state is switched on.
- Active MINI Connected contract.
- The Personal eSIM is linked to the desired MINI ID.
- The MINI ID is added in the vehicle, driver recognition is configured, and synchronization is enabled.

Additional information:

MINI ID, see Owner's Manual for vehicle.

## Pairing the Personal eSIM with the vehicle

To pair the Personal eSIM with the vehicle, proceed as follows:

1. Go through the menu as follows: Apps menu / "All" / "Mobile devices" / "Personal eSIM".
2. In the vehicle, log in using the desired MINI ID.
3. If necessary, select the Personal eSIM option.
4. Enable synchronization.  
The data for the Personal eSIM is loaded to the vehicle.
5. Unlock the profile as necessary.
6. Select the desired connection mode.
7. Select the paired smartphone's contacts list.  
The desired contacts list is linked to Personal eSIM and saved to the vehicle. Several contacts lists can be transferred to the vehicle.

## Settings

It is possible to specify, for instance, if the personal eSIM will be used as a telephone or as a personal hotspot.

Roaming can be activated or deactivated for use in other countries.

1. Go through the menu as follows: Apps menu / "All" / "Mobile devices" / "Personal eSIM" / eSIM Options.
2. Select the desired settings.

## Personal Hotspot

### Principle

Compatible devices with Wi-Fi interfaces can use the Internet connection according to the permissible data volume for the Personal eSIM via the personal hotspot.

### General information

Up to ten devices can be connected to the personal hotspot simultaneously. If another device is to be registered, a device that is already registered must be deleted.

### Functional requirements

The following functional requirements apply for the personal hotspot:

- Standby state is switched on.
- The device is compatible and the Wi-Fi interface is activated.
- Personal eSIM is set up and active.
- The mobile data setting for the personal eSIM has been activated.
- Wi-Fi is enabled in the vehicle.



## Activating the personal hotspot and registering the device

To activate the personal hotspot and register a device, proceed as follows:

1. Go through the menu as follows: Apps menu / "All".
2. Select "Personal hotspot".
3. Log the desired mobile device into the personal hotspot:
  - Scan the QR code shown in the control display.
  - Enter the displayed access data on the mobile end device.

The number of connected mobile devices is displayed.

## Connecting mobile devices

Mobile devices are automatically detected in the vehicle interior. If the device is already registered in the vehicle, the connection is established automatically.

## Enabling/disabling Internet use

Internet use may be deactivated, e.g., if too much data is used.

1. Go through the menu as follows: Apps menu / "All".
2. Select "Hotspot".
3. Select the "Internet via eSIM data" option for the desired Internet access settings.

## Device list

### Principle

The device list shows all mobile devices registered to the vehicle and their functions.





## General information

A maximum of three devices can be connected to the vehicle via Bluetooth and a maximum of ten devices via Wi-Fi. A maximum of 20 devices are saved.

## Displaying the device list

To display the device list, go through the menu as follows: Apps menu / "All" / "Mobile devices".

The icons to the right of the device name indicate which functions can be used with the device.

Icon	Meaning
	Telephone.
	Bluetooth audio.
	Apple CarPlay.
	Android Auto.

## Configuring the device

Functions can be activated or deactivated on paired devices.

The range of functions depends on the mobile device.

Observe the information on the Interaction Unit.

1. Go through the menu as follows: Apps menu / "All" / "Mobile devices".
2. Select the desired device.
3. To activate and deactivate a function, select the desired menu item.

# Telephone

## Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

## Using a phone via Bluetooth®

### Principle

Mobile phones paired with the vehicle via Bluetooth can be operated using the Interaction Unit. The hands-free system in the vehicle can be used.

### General information

Before using the mobile phone via Bluetooth®, follow the operating instructions of the mobile phone.

### Safety information

#### Warning

Operating the integrated information systems and communication devices while driving can distract from surrounding traffic. It is possible to lose control of the vehicle. There is a risk of accident, injury, and property damage. Only use the systems or devices when the traffic situation allows. As warranted, stop and use the

systems and devices while the vehicle is stationary.

### Functional requirements

The following functional requirements apply when making phone calls over Bluetooth:


- Standby state is switched on.
- The smartphone is connected to the vehicle via Bluetooth®.
- The telephone function is activated.

Additional information:

Bluetooth connection, refer to page 31.

### Opening the Communication menu

The Communication menu can be opened as follows:

-  On the Interaction Unit, press the Communication menu icon on the menu bar.
- Go through the menu as follows: Apps menu / "All" / "Telephone".

### Active phone

If two mobile phones are connected to the vehicle, one mobile phone can be set as the active phone. You can specify this phone in your call list or contacts.

The active phone's call list or contacts will be displayed depending on your settings.

### Incoming calls

#### General information

If the number of the caller is saved in the contacts and is transferred from the network, the name of the contact will be displayed. Otherwise, only the phone number is displayed.



## Accepting a call

A call can be answered as follows:

- Via the Interaction Unit:

 "Accept"



- Press the telephone function button on the steering wheel.

The call is conducted via the vehicle's hands-free system.

## Rejecting a call

To refuse a call using the Interaction Unit, proceed as follows:

- ☞ "Reject"

## Ending a call

A call can be ended as follows:

- Via the Interaction Unit:

☞ "End call"



- Press the telephone function button on the steering wheel.

## Turning off ring tone

Depending on model variant, the ring tone for the incoming call can be turned off by pressing the corresponding button on the steering wheel.

## Selecting ring tone

Depending on the mobile phone, the phone ring tone for an incoming call can be selected.

1. Go through the menu as follows: Communication menu / "Devices".
2. Select the desired mobile phone.
3. Select the desired ring tone.

## Last calls

### General information

The last outgoing, missed, and received calls for the active phone are transferred to the vehicle.

### Displaying recent calls

To display the most recent call, go through the menu as follows: Communication menu / "Calls".

The list of recent calls can be filtered according to different criteria.

### Dialing a number from the call list

- Select the desired number from the call list:  
The call is established via the mobile phone that the entry originates from.
- Press and hold the desired number from the call list:  
"Call via ": If two phones are paired with the vehicle, the call can be made using the inactive phone.

## Active calls


### Adjusting the volume

Depending on model variant, the volume of the call can be adjusted as follows:

- Press the corresponding buttons on the steering wheel.
- Turn the volume button on the switch cluster

### Microphone sensitivity

During an active call, the microphone sensitivity can be set.

1.  "Audio settings"
2. Configure the microphone sensitivity as desired.

## Call transfer

Calls made on a mobile phone can be continued using the vehicle's hands-free system and vice versa.

- "Transfer to vehicle"
- "Transfer to telephone"

## Putting a call on hold and continuing it

An active call can be put on hold and resumed later on.

- "Hold"
- "Resume call"

## Muting the microphone

When a call is active, the microphone can be muted.


 "Mute"

Depending on the mobile phone, if muted, the microphone activates automatically in the following situations:

- When a new connection is established.
- When switching between call parties with toggle.


## Setting the audio zone

Depending on the equipment, the audio zone can be changed during an active call.

1.  "Audio settings"
2. Select the desired audio zone.
3. Depending on the vehicle equipment, select the entry for the head restraint speaker.

## Dialing a number

To dial a number, proceed as follows:

1. Go through the menu as follows: Communication menu / "Dial".
2. Enter the desired digits.
3.  Select the icon for the phone.

The connection is established via the active mobile phone.

## Calls with multiple parties

### Principle

Switching between multiple calls or two calls are interconnected.


### Functional requirements

The following functional requirements apply when attempting to conduct a call with several participants:

- The functions must be supported by the mobile phone and the mobile network provider.
- If necessary, the function must be activated on the mobile phone.

## Accepting a call while speaking to another party

If a second call comes in during an ongoing call, a call waiting signal sounds where appropriate.

-  "Accept"

The second call is received on the same mobile phone: the call is answered and the ongoing call is put on hold.

- "Replace"

The second call is received on another mobile phone: the call is answered and the ongoing call is ended.

- "Reject"

The call is rejected and the ongoing call is continued.



## Establishing a second call

An additional call can be established on the same mobile phone while a call is active.

1. Go through the menu as follows: Communication menu / "Dial".
2. Dial the new number.

The existing call is put on hold.

A call can also be added via selection lists:

- "Contacts"
- "Calls"

## Switching between two calls, toggle

To switch to the call on hold, select the following:

"Switch"

## Telephone conference

When two telephone calls on a mobile phone are connected to one conference, a corresponding notification appears on the Interaction Unit.

## Hands-free system

### Principle

The hands-free system makes it possible to make calls via the microphone and the speakers in the vehicle.

### General information

Calls over the hands-free system can be continued on the mobile phone and vice versa.

### Switching from the mobile phone to the hands-free system

Calls begun outside the vehicle's Bluetooth range can be continued on the hands-free system when standby state is turned on.

If the mobile phone has already been registered in the vehicle, the hands-free mode

will automatically switched on, depending on the mobile phone.

If the system does not switch over automatically, follow the instructions on the display of the mobile phone. Refer also to the operating instructions of the mobile phone.

### Switching from the hands-free system to the mobile phone

If the vehicle switches to idle mode, calls started on the hands-free system can be continued on the mobile phone. This function depends on the mobile phone.

Follow the instructions on the display of the mobile phone. Refer also to the operating instructions of the mobile phone.

## Contacts

### General information

When a mobile phone is registered, the contacts saved in the mobile phone are transferred to the vehicle. The transfer of the contacts must be consented to, where applicable.

The contacts sent are displayed in the vehicle as long as the mobile phone is connected to the vehicle.

### Functional requirements

To use phone contacts in the vehicle, the following functional requirements must be met:

- The transfer of contacts is supported by the mobile phone.
- Some mobile phones require certain settings, like authorization, on the device. Follow the instructions for operating your mobile phone.

### Displaying contacts

The contacts are listed in alphabetical order.

Go through the menu as follows: Communication menu / "Contacts".

### Sorting contacts

Contacts can be sorted by first name or last name.

1. Go through the menu as follows: Communication menu / "Contacts".
2. Press and hold a contact.
3. Select the desired setting.

### Contact search

To search for contacts, proceed as follows:

1. Go through the menu as follows: Communication menu / "Contacts" / "Search".
2. Enter the desired letters.  
The results are displayed.
3. Select the desired contact.

### Quick search in contacts

To open the quick search in contacts, proceed as follows:

1. Go through the menu as follows: Communication menu / "Contacts".  
In addition to the listed contacts, letters and, if necessary, syllables are displayed in alphabetical order.
2. Select the first letter or syllable of the desired contact:
  - Swipe across the letters or syllables next to the contacts and stop at the first letter or syllable of the desired contact.
  - Tap the letters or syllables next to the contacts and select the first letter or syllable of the desired contact.


### Detail search

Individual details of the contact, e.g., their phone number, can be used to search for a contact.

1. Go through the menu as follows: Communication menu / "Contacts" / "Search".
2. Select the desired setting.
3. Enter the search term in the contact search.

### Selecting contact address as destination

If the vehicle is equipped with a navigation system, a contact can be adopted as a destination.

1. Go through the menu as follows: Communication menu / "Contacts" / "Search".
2. Select the desired contact.
3. Select the associated address.
4. The address is transmitted to the navigation.
5.  Confirm the destination to start navigation.

### System limits

At high ambient temperatures, the mobile phone's functions may not work properly or at all.

Do not operate a mobile phone that is connected to the vehicle on the mobile phone keyboard, as this may lead to a malfunction.

### Frequently Asked Questions

All prerequisites are met and all required steps were completed in the specified order. Despite that, the mobile device does not function as expected.

In this case, the following explanations can help:





Why can't telephone functions be operated via the Interaction Unit?

- The telephone functions are not configured for the mobile phone.

Connect the mobile phone with the telephone function.

Why are no or not all telephone book entries displayed or why are they incomplete?

- The phone contacts have not been completely transferred.
- A large number of contacts is being transferred. It may take several minutes for all contacts to be transferred.

- The contact's associated data file is too large, e.g., because information like a memo has been saved to the contact.

Reduce the size of the contact's data file.

- It is possible that only the telephone book entries of the mobile phone or the SIM card are transmitted.
- It may not be possible to display phone contacts with special characters.
- It may not be possible to send contacts from social networks.
- The mobile phone has only been connected as an audio source.

Reconfigure the mobile phone and pair it with the telephone function.

- Contact was added to the phone's contact list after the last synchronization.

Synchronize contacts again: "Reload contacts".

How can the telephone connection quality be improved?

- Increase the strength of the Bluetooth signal on the mobile phone.
- Adjust the microphone sensitivity separately in the sound settings.

If all points listed have been checked and the desired function is still not available:

Contact Customer Support/Customer Relations, an authorized service center, or another qualified service center or repair shop.

## Further functions

### General information

Incoming messages to the mobile phone are sent to the vehicle, depending on vehicle equipment and the mobile phone and apps installed on it. If the connection to the vehicle is ended, messages are not saved in the vehicle.

It may be necessary to enable functions on the mobile phone or have the mobile network operator do so.

### Messages

#### Displaying messages

Activate or deactivate the message display function for paired phones.

1. Go through the menu as follows: Apps menu / "All" / "Mobile devices".
2. Select the desired device.
3. - "Display messages"  
- "Read out"


#### Viewing messages

Messages received from the mobile phone can be brought up in the message center on the Interaction Unit.

1. Go through the menu as follows: Apps menu / "All" / "Notifications".  
A list of all available messages is displayed.
2. Select the desired message from the mobile phone.

## Replying to a message

To respond to a message, proceed as follows:

1. Select the desired message.
2.  Tap the desired responses.  
Copy the message from the template.

Permit telephone services.

3. Link the desired contacts list on the paired smartphone.

Contact lists can be activated or deactivated if multiple contacts lists are linked.

If a mobile device is removed from the device manager, the associated contacts list is also deleted from the vehicle.

## Calling with the Personal eSIM

### Principle

There does not need to be a mobile phone in the vehicle. Telephone functions are performed directly via the Personal eSIM. This improves call quality by using the vehicle's cell phone antennas.

### General information

Once Personal eSIM is paired with the vehicle, it can be used in the same way as a mobile phone paired via Bluetooth.

### Functional requirement

Personal eSIM must be paired with the vehicle to make calls with Personal eSIM.

Additional information:

Personal eSIM, refer to page 33.

### Pairing a contacts list

To use a desired mobile phone's contacts list, this mobile phone must first be paired via Bluetooth telephony.

To import the contacts list to Personal eSIM, proceed as follows:

1. Go through the menu as follows: Apps menu / "All" / "Mobile devices" / Personal eSIM.
2. Activate the Personal eSIM telephone function:



# Services

## Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

## Overview

### Principle

The vehicle manufacturer offers various services that can help to make mobility as simple as possible.

### General information

The content and scope of the services offered may vary by country and equipment. Therefore, it is possible that some of the services described in the Owner's Manual may not be offered or not yet be offered in the vehicle's country of registration.

More information on availability, the general terms and conditions of use, how to conclude a contract, and the content and scope of MINI Connected, can be obtained as follows:

- In the chapter "Vehicle data and data protection".
- On the corresponding MINI website, using the keyword "MINI Connected".
- At an authorized service center.

Services may be provided in the following ways:

- When the vehicle is ordered.
- On the corresponding MINI website.
- On the MINI app.
- On the Interaction Unit, using the MINI Connected Store in the vehicle, as necessary.

## Safety information

### Warning

Operating the integrated information systems and communication devices while driving can distract from surrounding traffic. It is possible to lose control of the vehicle. There is a risk of accident, injury, and property damage. Only use the systems or devices when the traffic situation allows. As warranted, stop and use the systems and devices while the vehicle is stationary.

## Functional requirements

To use services and applications, the following functional requirements must be met:

- An active MINI Connected contract or vehicle equipped with Intelligent Emergency Call.
- Vehicle must have mobile network reception.
- Standby state is switched on.
- The corresponding consent for the transmission of the data was selected and given in the Data Protection menu.

## MINI Teleservices

### Principle

Teleservices are services provided by the vehicle manufacturer that help maintain vehicle mobility.

### General information

Further information on available services is available as follows:

- On the MINI website.
- Via Hotline/Customer Support
- At an authorized service center or another qualified service center or repair shop.

Teleservices can comprise the following services:

- MINI Roadside Assistance, see Owner's Manual for vehicle.
- MINI Accident Assistance, see Owner's Manual for vehicle.
- Teleservice Call.
- An authorized service center.

## Teleservice Call

### Principle

Teleservice data with vehicle service notifications is sent automatically to the authorized service center by MINI prior to the service due date. The authorized service center will contact you about arranging a service appointment, if possible.

### General information

The authorized service center can use the teleservices data sent to prepare for the necessary work in advance.

## Authorized service center

### Principle

The desired authorized service center is saved to the vehicle. This means that this authorized service center can be contacted directly from the vehicle.

### General information

The desired authorized service center can be informed automatically or manually about all reported service notifications.

### Functional requirements

The following functional requirement applies for the authorized service center:


Logged into vehicle using MINI ID.

### Displaying current authorized service center

To display the current authorized service center, go through the menu as follows: Apps menu / "All" / "Your service center"



### Searching for authorized service centers

The current location of your vehicle is pre-selected when searching for or changing an authorized service center. Adjust the search criteria of the current location search if necessary.

1. Go through the menu as follows: Apps menu / "All" / "Your service center" / "Search service center".
2. Enter additional search criteria as necessary.
3.  Select the desired authorized service center and confirm.


Additional functions are available, depending on vehicle equipment:



-  Tap the route guidance icon and apply the authorized service center as the destination for MINI Navigation.
-  Tap the call icon and call the authorized service center.

### Changing authorized service centers

An authorized service center can be changed as follows:

- Via Hotline/Customer Support
  - From an authorized service center or another qualified service center or repair shop.
  - Via the MINI app, where applicable.
  - On the MINI website, as applicable. To do so, log in to the personal area using the corresponding MINI ID.
  - Automatically, on the Interaction Unit in the vehicle, where applicable.
1. Go through the menu as follows: Apps menu / "All" / "Your service center".  
The current desired authorized service center is displayed.
  2. Press and hold the entry to call up the context menu.
  3.  Tap the icon for deleting your entry.
  4. Find a new authorized service center using the service center search.

## Message center on the MINI Interaction Unit

### Principle

The menu displays all messages received in the vehicle in the form of a list.

### General information

Messages may originate from a range of different sources.

The following messages can be displayed:

- Traffic news.
- Check Control messages.
- Service notifications.
- Communication notifications, e.g., missed calls or text messages.
- Software upgrade notifications.
- Messages, e.g., MINI app or MINI messages.

The number of messages is also shown in the status field.

### Go to notifications

All messages can be viewed on the Interaction Unit.


1. Go through the menu as follows: Apps menu / "All" / "Notifications".  
Available notifications are displayed.
2. Select the desired notification.

### Delete notifications

Messages will remain until they have been read.

Sustained Check Control messages or messages from the vehicle manufacturer with important customer information are displayed as long as they are relevant.

1. To delete one or more messages, go through the menu as follows: Apps menu / "All" / "Notifications".
2. Select the desired notification.
3. Move the entry to the left or right.  
The notification is deleted.

Alternatively, bring up the selection menu by long-pressing any item.  Select the "Delete" option.

## Settings

You can configure which messages are permitted and which messages will be displayed at the start or end of your trip.



1. Go through the menu as follows: Apps menu / "All" / "Notifications".
  - "Notifications upon departure"
  - "Notifications at end of trip"
2. Select the desired settings.

The MINI messages settings can also be changed.

## Hide notifications

### General information

It is possible to configure the extent to which notifications are displayed. Depending on the situation, the desired condition can be activated.

-  Incoming calls and non-critical notifications are not displayed.
-  Private communications, e.g., personal messages, are not displayed directly.


Select the messages to be shown in the Message Center on the MINI Interaction Unit.

Messages from the vehicle manufacturer containing technical or important customer information will continue to be displayed.

### Activating/deactivating the display

Quick access can be used to bring up this setting.

To enable or disable the displaying of these messages, proceed as follows:

1. - On the Interaction Unit, swipe from bottom to top.
  -  Tap the icon on the status bar.
2. Select the desired setting.

## MINI messages

### General information

Messages may originate from a range of different sources.

- Messages from the manufacturer of the vehicle, for instance, with technical information or important customer information.
- Messages from MINI Assistance.

### Displaying MINI messages


To display MINI messages on the Interaction Unit, go through the menu as follows: Apps menu / "All" / "MINI messages".

### Delete a message


To delete a message:

Select the desired message and swipe left or right.

or:

1. Select the desired message.
2. Press and hold the corresponding message and open the context menu.
3.  Tap the delete icon.

To delete multiple messages:

1. Apply the desired message filter.
2. Press and hold the corresponding message and open the context menu.
3.  Tap the delete icon.  
All messages of the selected filter will be deleted.

To delete all messages:

1. Go through the menu as follows: Apps menu / "All" / "MINI messages" / "All messages".
2. "Delete all"  
"Undo"



Deletion can be undone with the context menu that appears.

Messages from the vehicle manufacturer with technical information or important customer information cannot be deleted.

Messages from other sources can be deleted.

## Further functions

Depending on vehicle equipment and message type, the following functions are provided for a given message:

Icon	Meaning
	Start destination guidance.
	Call the contact.
	Read a message out loud.
	Play the video.
	Select the image to display it in full screen.

## MINI Connected Upgrades

### Principle

MINI Connected Upgrades can be used to add functions, equipment, or apps to the vehicle, e.g., via the MINI Connected Store.

### Functional requirements

For MINI Connected Upgrades, the following functional requirements must be met:

- An active MINI Connected contract.
- Vehicle must have mobile network reception.
- The date setting on the control display is current.

## MINI Connected Store

### Principle

Various services and functions can be purchased or booked retroactively for the vehicle in the MINI Connected Store.

Depending on vehicle equipment, third-party apps can be downloaded.

### General information

The range of services offered depends on the country. The vehicle must meet certain technical prerequisites.

Only the primary user of the vehicle can book services or purchase functions.

Additional information:

MINI ID/driver profiles, see Owner's Manual for vehicle.

### Booking or purchasing services and functions

Depending on the national-market version, services and functions can be booked or purchased differently.

Purchased services or functions are automatically transferred to the vehicle.

It may be necessary to activate services and functions in the vehicle.

In the vehicle:

1. Go through the menu as follows: Apps menu / "All" / "MINI Connected Store".  
An overview appears of the services and functions purchased for the vehicle as well as those that are still available for purchase.
2. To book or purchase a service or function, follow the instructions on the MINI Interaction Unit.

On the MINI app:

1. Open the MINI app on a smartphone.
2. Select MINI Services & Store.
3. Open the services overview or select the desired service directly.

Online:

1. Bring up the MINI Connected Store via the MINI website.
2. Select the desired service or function.

The MINI ID is used to register online through the MINI website.

## Updating services and functions

Installed services and functions can be updated. This ensures that quality improvements are applied, for example.

1. Go through the menu as follows: Apps menu / "All" / "MINI Connected Store" / "Manage".
2. Select the desired settings.

## MINI Assistance

### Principle

MINI Assistance includes various services for the vehicle, e.g., customer support. The services help maintain mobility.

### General information

The offering depends on the vehicle equipment and the national-market version.

Assistance may include the following services:

- MINI Roadside Assistance
- MINI Accident Assistance.
- MINI Assistance.
- Customer support or Customer Relations.

For more information on available services, the vehicle manufacturer recommends contacting an authorized service center or the hotline/customer support.

## Starting services

1. To start the service, go through the menu as follows: Apps menu / "All" / "MINI Assist".
2. Select the desired service, as necessary.

A voice connection to the selected service is established.

## Remote Services

### Principle

Remote Services enable some vehicle functions to be controlled remotely via the MINI app.

### Functional requirement

To use Remote Services, an active MINI Connected contract is required.

### General information

With Remote Services, the MINI app is used to control the vehicle. This app is available for iOS from the Apple App Store and for Android from the Google Play Store.

The app can be used to lock and unlock the vehicle, for instance. Other functions may be available, depending on the vehicle.

Alternatively, remote control for certain functions can also be requested through the MINI Connected Call Center.





# Applications/apps

## Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

## MINI App

### Principle

The MINI app provides access to MINI's mobility-based services and applications.

### General information

The MINI app is available for iOS from the Apple App Store and for Android from the Google Play Store. The app must be downloaded and installed on the smartphone. The installation process depends on the smartphone that is used and the installed software.

When starting the app, a one-time registration is necessary provided no account has been created with a MINI ID yet.

The vehicle must be linked to the MINI ID in order to use corresponding functions. This only needs to be done once. The app can be used for pairing.

Up to seven users can log in to a vehicle using the MINI app.

Some functions such as Remote Services enable communication with the vehicle

without the need for you to be inside or at the vehicle.

More information and a link to download the app can be found on the MINI website.

## Third-party apps

### Principle

Third-party apps approved by MINI can be used in the vehicle. The third party provider is responsible for the content and scope of the available apps.

### General information

The type and scope of the available apps depend on the vehicle equipment purchased or booked, the software version and may vary depending on the national-market version.

For reasons of safety, some apps are usable only while the vehicle is stationary.

Information on use:

- It may not be possible to use the functions of the selected app in the vehicle and on the smartphone at the same time.
- The use of third-party apps can incur costs. These costs are borne by the user of the respective app.

For more detailed information, contact an authorized service center or another qualified service center or repair shop.

### Functional requirement


An account with the provider may be necessary to use the app.

## Opening apps

1. Go through the menu as follows: Apps menu / "All".
2. Select the desired app.
3. Tap the desired function.

## Accepting addresses as destinations

Depending on the app, a contact's address can be set as a destination for MINI Navigation.

1. Select the desired address.
2. Send the chosen address to MINI Navigation.
3. Correct as necessary.
4.  Confirm the destination to start navigation.

## Exiting apps

 To exit a third-party app, tap the main menu icon on the Interaction Unit.

## Apple CarPlay<sup>®</sup>

### Principle

Apple CarPlay makes it possible to operate select functions of a compatible Apple iPhone via Siri voice control and via the Interaction Unit.

Additional information:

MINI Interaction Unit, see Owner's Manual for vehicle.

### General information

Depending on the national-market version, CarPlay may not be available. For more detailed information, contact an authorized service center or another qualified service center or repair shop.

The iPhone provides CarPlay and any associated apps. The scope and content depend on the device or software version and can vary depending on national-market version.

Using Apple CarPlay can incur mobile service costs. The user must bear these costs.

Apple, the Apple logo, Apple TV, iPad, iPhone, iPod touch, iTunes and Mac are trademarks of Apple Inc., Cupertino, Calif., U.S.A.

### Functional requirements

To use Apple CarPlay, the following functional requirements must be met:


- A compatible iPhone, iPhone 5 or later with iOS 9.3 or later.
- A corresponding mobile network contract for telephone and data services.
- Bluetooth, Wi-Fi, and Siri voice control are activated on the iPhone.
- If necessary, the setting for mobile data must be activated on the iPhone.
- The iPhone is connected to the vehicle.
- CarPlay has been selected as the connection mode.
- Wi-Fi and Bluetooth are enabled in the vehicle.
- No smartphone is connected to Android Auto.

Additional information:

- Compatible devices, refer to page 31.
- Vehicle Wi-Fi, refer to page 33.
- Bluetooth connection, refer to page 31.


### Pairing the iPhone with CarPlay


For CarPlay, an iPhone can be paired with the vehicle via the Interaction Unit.

1. Go through the menu as follows: Apps menu / "All" /  "Apple CarPlay".
2. Follow the instructions on the Interaction Unit.



## Selecting CarPlay

CarPlay can be selected via different menus: From the main menu, go through the menu as follows: Apps menu / "All" /  "Apple CarPlay".


 On the Interaction Unit, tap the icon above the menu bar when CarPlay is connected.

## Operating Apple CarPlay

Apple CarPlay can be operated using the Interaction Unit or voice control.

Via voice operation:

To operate Apple CarPlay by voice control, it may be necessary to configure Siri voice control for the button on the steering wheel.

-  Press and hold the voice control button on the steering wheel until Siri voice control is activated on the iPhone.
- Say the same commands as if using the iPhone directly.

Additional information:

- MINI Interaction Unit, see Owner's Manual for vehicle.
- Activation word, see Owner's Manual for the vehicle;

## Switching between CarPlay and the MINI control interface


CarPlay must be exited to operate other functions via the Interaction Unit.

 On the Interaction Unit, tap the Main menu icon.

The MINI control interface with main menu is displayed, CarPlay remains active in the background and can be selected again at any time.

## Activating/deactivating CarPlay

CarPlay must be deactivated to use your iPhone without CarPlay.

- Go through the menu as follows: Apps menu / "All" / "Mobile devices".
-  Select CarPlay for the desired iPhone and activate/deactivate it.

## System limits

The following restrictions apply to an iPhone connected via CarPlay:

- Not every app installed on the iPhone can be used via CarPlay.
- Calling is only possible via CarPlay.
- The phone book entries are not transferred into the vehicle.

## Frequently Asked Questions

All prerequisites are met and all required steps were completed in the specified order. Despite that, the mobile device does not function as expected.

In this case, the following explanations can help:

The iPhone has already been paired with Apple CarPlay. When a new connection is set up, CarPlay can no longer be selected.

- Change the connection mode for the device already connected, e.g., use as telephone.
- Delete the iPhone concerned from the device list.
- On the iPhone, delete the vehicle concerned from the list of stored connections under Bluetooth and under WLAN.
- Pair the iPhone as a new device.

If the steps listed have been carried out and the desired function is still not available: Contact Customer Support/Customer Relations, an authorized service center, or

another qualified service center or repair shop.

## Android Auto<sup>®</sup>

### Principle

Android Auto makes it possible to operate select functions of a compatible smartphone via Google Assistant voice control and via the Interaction Unit.

Additional information:

MINI Interaction Unit, see Owner's Manual for vehicle.

### General information

Depending on the national-market version, Android Auto may not be available. For more detailed information, contact an authorized service center or another qualified service center or repair shop.

The smartphone provides Android Auto and any associated apps. The scope and content depend on the equipment manufacturer and can vary depending on the national-market version.

Using Android Auto can incur wireless service fees. The user of the respective app must bear these costs.

Android Auto is a registered trademark of Google LLC.

### Functional requirements

To use Android Auto, the following functional requirements must be met:

- The smartphone meets the requirements for a wireless Android Auto connection. A Samsung or Google smartphone with Android 10 or higher. Any Android smartphone with Android 11 or higher.
- A corresponding mobile network contract for telephone and data services.


- Bluetooth<sup>®</sup>, Wi-Fi and Google Assistant voice control are turned on the smartphone.
- If necessary, the setting for mobile data must be activated on the smartphone.
- The smartphone must support a Wi-Fi connection with 5 GHz.
- Wi-Fi and Bluetooth are enabled in the vehicle.
- No smartphone is connected to Apple CarPlay.

Additional information:


- Compatible devices, refer to page 31.
- Vehicle Wi-Fi, refer to page 33.
- Bluetooth connection, refer to page 31.

### Pairing a smartphone with Android Auto

For Android Auto, a smartphone can be paired with the vehicle via the Interaction Unit.

1. Go through the menu as follows: Apps menu / "All".
2.  Select the Android Auto option.
3. Follow the instructions on the Interaction Unit.

### Selecting Android Auto

1. To select Android Auto, go through the menu as follows: Apps menu / "All".
  2. Select the Android Auto option.
-  On the Interaction Unit, tap the icon above the menu bar when Android Auto is connected.


### Operating Android Auto

Android Auto can be operated via the Interaction Unit and by voice control.

Via voice operation:



If necessary, configure Google Assistant voice control for the button.


1.  Press and hold the voice control button on the steering wheel until the Google Assistant voice control is activated on your smartphone.
2. Say the commands familiar from the smartphone.

Additional information:

MINI Interaction, see Owner's Manual for vehicle.


## Switching between Android Auto and the MINI control interface

Android Auto must be exited to operate other functions via the Interaction Unit.

 On the Interaction Unit, tap the Main menu icon. The MINI control interface with main menu is displayed, Android Auto remains active in the background and can be selected again at any time.

## Activating/deactivating Android Auto

Android Auto must be deactivated to use your smartphone without Android Auto.

1. Go through the menu as follows: Apps menu / "All" / "Mobile devices".
2.  Activate/deactivate Android Auto for the desired smartphone.

## System limits

The following restrictions apply for smartphones paired via Android Auto:

Not every app installed on the smartphone can be used via Android Auto.

## Frequently Asked Questions

All prerequisites are met and all required steps were completed in the specified order.

Despite that, the mobile device does not function as expected.

In this case, the following explanations can help:

The smartphone has already been paired with Android Auto. When a new connection is set up, Android Auto can no longer be selected.

- Delete the smartphone concerned from the device list.
- On the smartphone, delete the vehicle concerned from the list of stored connections under Bluetooth and under WLAN.
- Pair the smartphone as a new device.

If the steps listed have been carried out and the required function is still not available: contact the hotline, an authorized service center or another qualified service center or repair shop.

# Everything from A to Z

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# MINI MOTORER'S GUIDE APP.

## YOUR DIGITAL VEHICLE INFORMATION.

The MINI Motorer's Guide app explains the equipment of your vehicle and offers further scopes and functions:



All information surrounding navigation, entertainment and communication

Photorealistic animations for various vehicle functions

Keyword search

360° view: Explore your vehicle interactively inside and out

Smart Scan for Apple iPhone: Icon and optical character recognition on the buttons in the vehicle

Available in more than 30 languages



Can be used offline after download



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